

Although I am hearing, I work with and have many deaf friends. I have seen the tremendous benefit they have experienced by using Video Relay Service (VRS). I have some deaf friends who have driven across town to access VRS for one important phone call. Why do they do that? So they can communicate in their own language, thus conveying the intent and emotion of the conversation. My hope is that the FCC will increase funding back to VRS, allowing equal access to all individuals who are deaf or hard of hearing.